

# HOW OUR MAINTENANCE SYSTEM WORKS

## WIDE RANGE OF SERVICES

HCC can assist you with nearly all of your standard work order repairs, refresh and remodel programs. From FRP in the restrooms, patching potholes in your parking lots, to painting the offices, and everywhere in between, HCC can get the job done.



## ONE POINT OF CONTACT

Once established, you will have one single contact person with Harrison Contracting. We will communicate directly with store, regional, and other personnel to ensure that your needs are met. Our field will communicate back to us, keeping you clear of the clutter.



## PRE AND POST WORK INSPECTIONS

We are very particular about our quality standards. We will photo document every job. Prior to our beginning at a particular location, we will inspect the job for special circumstances and scope requirements. Once complete with our work, we will have facility personnel walk the job with us and sign off on work that is deemed complete, and correcting any items that do not meet our standards.



## STORE MANAGEMENT RELATIONSHIP

We understand fully that the store associates in your facilities are, in a way, your customers. We treat them that way, ensuring complete and clear communication of scheduling, safety, and special requirements of that facility. We look forward to meeting your team.

